

BY THE WAY...

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DEPARTMENT	TYPE	FACTS
Safety	Safety/Risk	In 2025, the Public Works department completed over 208 confined space entry permits, diligently monitoring air quality with personal monitors throughout the task.
Parks & Recreation	Fun Fact/Did You Know	During the Fall 2025 Walking Track Challenge, held from October 1st to December 23rd, participants at the CN Community Centre truly went the distance. Over the 83-day challenge, walkers completed a combined 9,887 laps - equivalent to an impressive 1,235.88 miles traveled. Thanks to the generous sponsorship of Prairie Co-op, visitors enjoy free, year-round access to the indoor walking track. For perspective, eight laps equal one mile, making every step a meaningful contribution to our community's health and wellness.
Communications & Tourism	Customer Service/Community	The City of Melville offers a detailed 34-page Welcome to Melville package designed to help residents get connected and informed. The guide includes information about city services, schools, health care, community groups, recreational opportunities, annual events, and more. Every new utility account holder receives a copy, and it's also available at City Hall, on the City's website, and shared with major employers throughout the community. It's a helpful resource to learn more about everything Melville has to offer.
City Hall	Customer Service/Community	The City's Taxi Voucher program operates year-round to assist senior residents with affordable transportation, helping them remain independent and engaged in the community. Eligible seniors may purchase up to eight vouchers per month by presenting valid identification. Additional vouchers may be approved on a case-by-case basis for those with demonstrated need. In 2025, the program served 8 users, with a total of 214 vouchers sold.
Fire	Safety/Risk	Melville Fire & Rescue's breathing air compressor supports both the Fire and Public Works operations by supplying safe, breathable air. Public Works relies on it for confined space work, lagoon operations, and lift station maintenance, while the Fire Department ensures the air quality is certified every six months to meet safety standards.
Public Works & Planning Services	Fun Fact/Did You Know	The Recycle Coach App currently has 1,045 mobile users.
Council	Fun Fact/Did You Know	Aside from regularly scheduled council meetings, members of Council wear many other hats—serving on nine City boards and committees and taking part in a variety of meetings and events throughout the year, from the annual SUMA convention to various community initiatives.

By the Way is a short feature included in Council workshop meetings that shares “did you know” style facts about the work happening across City departments. These brief insights highlight behind-the-scenes operations, the scale of services provided, or interesting details the public may not normally see, helping improve transparency and provide better context about the work being done by the City

